

GOV 005	Community Complaints about Head Start
	Policy Council Approval: 6/2018 BOE Approval:

Community Complaints about Head Start

Based on KN-R USD 418 Policy Complaints approved Aug 1, 1980 which states that “It is the policy of the board to resolve all complaints regarding the district at the lowest possible administrative level.

About Curriculum

Complaints about curriculum should be directed to the Head Start Director. The Head Start teacher would be consulted. If the issue is not resolved then the issue would go to the Policy Council. If the issue is not resolved with Policy Council it would go to the Executive Director. If the issue can not be resolved at that level it would be directed to the Superintendent and then School Board.

About Instructional Materials

The Head Start Director shall report any unresolved complaint about instructional materials or methods to the Policy Council. If the issue can not be resolved it would be directed to the Executive Director. If the issues can not be resolved at that level the issue would be directed to the Superintendent.

About McPherson School Facilities and Services

Complaints should be directed to the superintendent. Complaints about Marion Head Start facilities should be directed to the Head Start Director.

About School Personnel

Complaints about Head Start building level personnel should be directed to the Head Start Director. If the issue can not be resolved the issue would be directed to the Executive Director and then to the Superintendent. Complaints about the Head Start Director should be directed to the Executive Director and the Superintendent.